



Rates and Services

| Service | Rate |
|--|----------|
| BASIC SERVICES (per month) | |
| Essential | \$ 29.95 |
| Advantage | \$ 26.45 |
| Digital | \$ 9.95 |
| High Definition | \$ 9.95 |
| TiVo (\$12.95 standard rate w/\$3 discount for Madison Cable TV subscribers) | \$ 9.95 |

| DIGITAL MULTIPLEX PREMIUM SERVICE PACKAGES (per month) | |
|--|----------|
| HBO Digital Multiplex (8 premium channels) | \$ 14.95 |
| Cinemax Digital Multiplex (6 premium channels) | \$ 10.95 |
| HBO/Cinemax Digital Multiplex (14 premium channels) | \$ 23.95 |
| Showtime Digital Multiplex (10 premium channels) | \$ 10.95 |
| The Movie Channel Digital Multiplex (5 premium channels) | \$ 10.95 |
| Showtime/The Movie Channel Digital Multiplex (15 premium channels) | \$ 16.95 |
| Encore Movie Pak Digital Multiplex (10 premium channels) | \$ 10.95 |
| Starz!/Encore Super Pak Digital Multiplex (17 premium channels) | \$ 14.95 |

| MONTHLY EQUIPMENT/SERVICES (per month) | |
|--|-----------------|
| Cable card | \$ 1.95 |
| Converter box and remote control, digital | \$ 4.95 |
| Converter box and remote control, high definition | \$ 6.95 |
| Additional remote controls, digital or high definition | \$ 2.50 |
| TiVo box | \$ 3.95 |
| Non-responding box access fee | per box \$ 5.00 |

| INSTALLATION AND MISCELLANEOUS EQUIPMENT | |
|--|-------------------|
| Relocate outlet w/ initial service activation (includes materials/labor) | \$ 19.99 |
| Additional outlet or relocation of outlet (includes materials/labor) | \$ 19.99 |
| Residential Premise visit + \$75/hour for work past demarc (1/2 hr min) | \$ 49.99 |
| Payment collection trip / Special trip charge | \$ 49.99 |
| Custom InternetPhone Install | \$ 49.99 |
| Business premise visit | per hour \$ 75.00 |
| Service upgrade or premium channel activation | \$ 19.99 |
| Vacation rate reconnection | \$ 19.99 |
| Amplifier | \$ 34.99 |
| High-definition (component or HDMI) video cables | \$ 19.99 |
| Cable Modem (new) | \$ 59.00 |
| Cable Modem (refurb) | \$ 29.00 |
| Cable Modem Power Supply | \$ 14.99 |
| InternetPhone ATA or eMTA/Cable Modem box | \$ 79.00 |
| Remote Control Extender | \$ 49.99 |

| Service | Rate |
|--|----------|
| SUPPLEMENTAL SERVICE CHARGES (per hour) | |
| Cable repair – customer damaged | \$ 75.00 |
| Customer cable related equipment interface | \$ 75.00 |
| Other custom, wall-fish or supplemental work, media box activation, or conduit work (plus materials) | \$ 75.00 |

| OTHER CHARGES | |
|--|---|
| Remote replacement, analog, digital or HD (loss or damage) | \$ 15.00 |
| Converter replacement, digital or high definition (loss or damage) | \$ 600.00 |
| Cable card (loss or damage) | \$ 85.00 |
| FCC administrative fee | per month \$.07 |
| Local government franchise fees | Various |
| Late payment charge | per month \$5.00 or 1.5% of outstanding balance, whichever is greater |
| Returned check fee | \$ 35.00 |

| CABLE MODEM / INTERNET SERVICES (per month) | |
|---|-------------------|
| Web Basic (Dialup) up to 10 hours per month | \$ 9.95 |
| Web Pro (Dialup) unlimited | \$ 19.95 |
| "Gold" Up to 10.0M/1M | \$ 59.95 |
| "Silver" Up to 3.0M/384K | \$ 49.95 |
| "Bronze" 256K/128K | \$ 39.95 |
| Business High Speed 10M/768K (2-year contract required) | \$ 149.95 |
| Business High Speed 5M/768K (2-year contract required) | \$ 99.95 |
| Business High Speed 3M/512K (2-year contract required) | \$ 69.95 |
| IT Services | per hour \$ 75.00 |
| SecureIT | \$ 6.95 |
| Online Backup 5GB | \$ 2.95 |
| Online Backup 50GB | \$ 5.95 |
| Online Backup 250GB | \$ 14.95 |

| BUNDLES (per month) | |
|--|-----------|
| Phone + High Speed Internet + Cable TV | \$ 109.95 |
| Cable TV + Phone | \$ 89.95 |
| Phone + High Speed Internet | \$ 89.95 |
| Cable TV + High Speed Internet | \$ 89.95 |

| INTERNETPHONE (per month) | |
|---|----------|
| 200 Minutes Long Distance/Unlimited Local | \$ 46.79 |
| Unlimited Local and Long Distance | \$ 61.79 |

| WIRE MAINTENANCE | |
|---|---------|
| Wire Maintenance-Single Product | \$ 6.95 |
| Wire Maintenance-Multi Product (\$1 discount with bundle) | \$ 8.95 |

PLEASE NOTE:

- Franchise fees paid to your community are not included in above rates.
- Monthly payments are due in our office by the 21st of the month at 4:00 p.m. If cable payments are not received by due date, late charges will apply and service may be interrupted.
- Service charges of \$75.00 per hour (plus materials) are billed in quarter hour increments, minimum of 1 hour.
- Do not attempt to hook up other television outlets to your cable service without contacting Madison Communications.
- Splitting your cable signal can interfere with your cable service and can also generate signal leakage which can violate FCC regulation.
- Signal strength is sufficient for the operation of three television sets. If a subscriber requests more than three sets to be operational, an amplifier may be necessary.
- If an amplifier is necessary, Madison Communications recommends a VHF/UHF/FM signal amplifier with a minimum 10db gain in order to receive the best quality picture on all television sets.
- Subscribers must elect Advantage Choice or Digital Choice to order premium subscriptions. Subscriber must elect Digital Choice to order high definition subscription. Subscribers may elect Advantage Choice for cable modem subscription or may choose cable modem service a la carte.
- Programming, pricing, terms and conditions are subject to change. Some restrictions may apply.